



Paws and Claws
Animal Medical Center

Coronavirus Update

A MESSAGE FROM PAWS AND CLAWS ANIMAL MEDICAL CENTER

Doing our part to keep pets, people and communities healthy. An update our protocol during COVID-19 (coronavirus)

At Paws and Claws Animal Medical Center, the health, safety, and well-being of all our patients, staff and the community continues to be our number one priority amidst the COVID-19 pandemic.

Now that we are all well aware of the dire need to prevent the virus from spreading, we all have a personal responsibility to do our part. As an essential business that plays a critical role to support public health through veterinary care, we are taking multiple steps at Paws and Claws to continue offering high quality, loving care to pets in need as long as we can maintain a safe and healthy environment for our staff and everyone else. The regulations are changing daily, and our actions are changing as we know more about how to react to the impacts of COVID-19. We are facing this together, we want to give you visibility to our steps we are taking here at Paws and Claws:

Associates

1. Personal hygiene
2. Cleaning and disinfecting guidelines at the hospital
3. Personal protective equipment usage requirements have been put in place and continually reinforced throughout our clinic.
4. Guidelines for client interactions have been shared with our staff to help our members maintain a safe distance and best hygiene.

Clients & Pets

In addition to these steps we are taking to protect everyone, we are also committed to delivering the highest quality care for your pet. But we need you help us with the following:

1. Please all clients who feel ill, have had exposure or tested positive to COVID-19 to call their medical provider for advice on next steps. If your pet requires immediate care, please call the hospital prior to arrival to discuss the situation.

Thank You For Your Support

We are here for you, the pets you love, and the communities we live in and serve. We appreciate your patience with us as we navigate through this crisis as best as we can, with you and your pets best interests at the forefront.

Sincere thanks you those who have shared words of encouragement and stories of appreciation with our staff and each other along the way. Kindness in times like this goes further than you may realize among our team working hard to care for you and your pets during this time.

Thank you again for being a part of the family here at Paws and Claws Animal Medical Center.

In an effort to maintain a healthy and safe environment for our pets, clients and our team members, we are implementing the follow procedures at Paws and Claws (effective 4-1-2020)

For Any Pet Visit

Anyone displaying any symptoms of COVID-19 (fever, cough, or shortness of breath) or has traveled within the last 14 is advised to call ahead from the car to discuss the situation.